



Alameda Alliance for Health MTM Program

(alamedaalliance.org)

Overview: Alameda Alliance for Health has elected to utilize community pharmacists as the providers of Medication Therapy Management (MTM) services in two plans: (1) employer-sponsored health plan covering the In-Home Supportive Service workers of Alameda County and (2) Alliance CompleteCare, a Medicare Advantage Prescription Drug Plan. Outcomes Pharmaceutical Health Care® (Outcomes®) is administering the MTM program.

Launch Date: May 1, 2007 (In-Home Supportive Service workers)
February 1, 2008 (Alliance CompleteCare)

Location: California (Region 24)

Eligible Members: All Alameda Alliance In-Home Supportive Service and Alliance CompleteCare plan members are eligible for a full menu of face-to-face MTM services. Pharmacy-specific lists of eligible patients are available upon log-in to the Outcomes documentation platform.

Covered Services

▶ Comprehensive Medication Reviews (CMR)	\$50.00
▶ Prescriber Consultations	\$20.00
▶ Patient Compliance Consultations	\$20.00
▶ Patient Education & Monitoring	\$10.00

Each member is eligible for one Comprehensive Medication Review per calendar year and as many other covered services as is necessary and appropriate. Please see the Outcomes Personal Pharmacist™ training program and the Outcomes MTM Policy and Procedure Guide for further details.

Targeted Intervention Program (TIP™): In addition to pharmacist-identified services, Outcomes also works to assist pharmacists with the identification of potential MTM services. Known as TIPs, these interventions may target cost savings opportunities for the patient, inappropriate compliance, potentially-contraindicated drugs, and other drug therapy problems. On at least a quarterly basis, Outcomes uploads TIPs to the claims platform and distributes TIPs to the pharmacy network via mail and/or fax.

Pharmacy Contracting: To participate, each pharmacy must complete an Outcomes MTM Network Participation Agreement.

- ▶ Go to www.getoutcomes.com
- ▶ Click on the tab labeled "Pharmacists" at the bottom of the screen
- ▶ Select "Pharmacy Contracting"

Pharmacist Training: To be eligible to provide these MTM services and receive professional fees, pharmacists must complete the Outcomes Personal Pharmacist training program.

- ▶ Go to www.getoutcomes.com
- ▶ Click on the tab labeled "Pharmacists" at the bottom of the screen
- ▶ Select "Pharmacist Training"

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